

Notice to River Users

Notice issued 10th January 2024

Australian Open 2024

Ferry / Water Taxi Arrangements

The ferry / water taxi services operate between Federation Wharf, Southgate and the Melbourne Park landing, located adjacent to the Rod Laver Arena forecourt for the duration of the Australian Open.

During the morning, afternoon and evening peak times, the services operate continuously, however during the non-peak times; the services operate on a demand basis.

There is a permanent floating landing positioned close to the pedestrian lights, Melbourne Park Landing, and a temporary landing located at Birrarung Marr. Vessels are permitted to moor on a first come basis like the taxi rank. Double berthing is not permitted.

Vessels of 20 passengers and less will moor on the downstream end of the landing and vessels with a capacity of more than 20 passengers will moor on the upstream section of the landing, as per signage that will be provided on the landing by Parks Victoria.

Vessels can only embark and disembark passengers when the vessel is made fast and secured to the landing. Parks Victoria will ensure the operation is fair and equitable and will not tolerate any company operating in a way that is seen to be a monopoly. Vessels promote their own business and sell tickets from Federation Wharf, Southgate and near the Melbourne Park landing.

From 14 January to 28 January, Waterway Rangers will undertake periodic patrols of the Melbourne Park landing and Birrarung Marr from 11.00 am until the end of the evening to monitor the operation of the vessels and ensure they are complying with standard rules and regulations. City of Melbourne Park Rangers will oversee the behaviour of the operators on the bank adjacent to Melbourne Park landing to ensure an appropriate service is provided.

For further information please contact waterways@parks.vic.gov.au