

Why do parking fees apply in Albert Park Reserve?

- Parking fees were introduced to Albert Park Reserve in 2006 in response to the increase in parking pressure from commuters working in the city and buildings surrounding the park which impacted on congestion in the park and the availability of parking for visitors wanting to enjoy the park.
- The fees are aligned with parking fees in nearby areas such as St Kilda and Elwood foreshores and have been set to offer the lowest possible fees during peak visitor times, such as week nights and weekends, and include free parking before 8am which is a popular time for walkers and joggers.
- The net revenue generated from parking fees continues to be invested into Albert Park Reserve services and facilities and contributes to the annual sports and recreation club grants program.

Paid Parking and Ticket Machines

- Pay for parking
 - Parking fees apply to all car parks and kerbside parking spaces within Albert Park Reserve.
 - Time restrictions and ticket requirements are shown on parking signs within the park.
 - All vehicles in pay-for-parking areas of Albert Park Reserve need to purchase a ticket from one of the ticket machines in the park. To avoid parking fines, tickets must be collected from the ticket machine and displayed prominently on the dashboard.
 - Parking fees apply from Monday to Sunday from 8am to 9pm.
- Maintaining ticket machines
 - Our ticket machines are regularly inspected and maintained by qualified technicians. Parking Officers also check machines to make sure they work correctly before issuing a parking infringement notice.
- Ticket machine faults
 - If a ticket machine is not working you are obliged to contact the fault line on (03) [9005 3457](tel:90053457) to quote the Meter ID and provide your personal details.

Am I eligible to apply for a parking permit?

- **Sports Club Parking Permit**
 - Available for members of sports clubs that are tenants of Albert Park Reserve.
- **Junior Sports Club Parking Permit**
 - Available for parents/guardians of Junior members of sports clubs that are tenants of Albert Park Reserve.
- **Tenant Parking Permit**
 - Available to businesses conducting legitimate work within Albert Park Reserve.
- **Tradesperson Parking Permit**
 - Available for tradesperson conducting work within Albert Park Reserve.

How can I apply for a permit?

- Current permit applications are available on the Parks Victoria website (www.parks.vic.gov.au)
- Send your completed permit application and *supporting evidence* via:
 - Email to Parking Administration Parks Victoria albertparkparking@parks.vic.gov.au
 - Mail to PO Box 768, South Melbourne VIC 3205
 - In person at the Parks Victoria Albert Park office, 23 Aughtie Drive, Albert Park VIC 3206
- *Supporting evidence* includes proof of current Club Membership and eligible concession card (if applicable).
- Suitable proof of current Club Membership includes receipt for payment of current membership fees, copy of current membership card or official club stamp in the space provided on the permit application form.
- Once your application and evidence have been checked, Parking Administration will call you to process payment and the permit will be posted to you.
- Payment can be made by EFTPOS, Credit Card or Cheque.

Do I need to pay for parking while I wait for my permit to arrive?

- While you are waiting for your permit to arrive you will need to purchase a ticket from one of the ticket machines in the park. To avoid parking fines, tickets must be collected from the ticket machine and displayed prominently on the dashboard.
- Please allow 7 working days to process your permit application from the time Parks Victoria receives payment and the completed application form.

Am I eligible to apply for a concession rate on my permit?

- Concession rates on permits are available for the following eligible concession cards:
 - Centrelink Health Care Card
 - Centrelink Pensioner Concession Card
 - Veterans Affairs Gold Card for All Conditions (including War Widow, TPI, POW and EDA).

Where does my Sports Club Parking Permit allow me to park?

- Sports Club Parking Permits are **only** valid in the vicinity of the club's sports fields and/or pavilion during designated club activities.
- Your parking permit/s allow you to park in any valid parking spaces along the kerbside or in designated car parks in Albert Park Reserve.
- If you are required to park outside your club's designated times a ticket will need to be purchased from the ticket machine.

Where does my Tenant Parking Permit allow me to park?

- Tenant Parking Permits are only valid at the location of the permit holder's employment within Albert Park Reserve. You must not park your vehicle and then leave Albert Park Reserve.
- Your parking permit/s allow you to park in any valid parking spaces along the kerbside or in designated car parks in Albert Park Reserve, as close as possible to your place of employment.

Where does my Tradesperson Parking Permit allow me to park?

- Your parking permit/s allow you to park in any valid parking spaces along the kerbside or in designated car parks in Albert Park Reserve, as close as possible to the location where you will be undertaking the work.
- If you require additional parking spaces for storage of equipment, please apply for an additional permit.
- If you have plant and/or equipment that must be stored on parkland or other areas, please contact the Albert Park office for permission prior.

Where can't I park?

- You cannot park in clearways, no stopping zones, on parkland or other areas where parking is excluded or temporarily suspended. Loading zones are for short term pick up/drop off only. Your parking permit does not exempt you from the time restrictions associated with a loading zone. Use of valid parking spaces may be temporarily suspended by the police, emergency services, or authorised parking officers.

Parking on Public Holidays

- Parking is free on public holidays.

Parking Infringements

- An independent company are responsible for enforcement and management of parking fines within Albert Park Reserve.
- To appeal a parking infringement contact the Appeals Review Officer parking@armagroup.com.au

How to avoid getting a parking infringement?

Follow these tips to avoid receiving an infringement:

- Take the time to read the parking signs
- Think about how much time you'll need when paying for your ticket at the ticket machine
- Park where the restrictions suit your needs
- Ensure your paid parking ticket is clearly displayed on your dashboard
- Ensure your parking permit is clearly visible from outside the vehicle and the vehicle is parked in an area authorised by the permit (the permit is not valid if the details cannot be read from outside the vehicle)

Can I park my car in the Melbourne Sports and Aquatic Centre (MSAC) carpark?

- Permits issued by Parks Victoria are not valid in the Melbourne Sports and Aquatic Centre (MSAC) carpark.
- Melbourne Sports and Aquatic Centre (MSAC) members/users should contact MSAC management regarding its parking arrangements.

Can I transfer my permit to another vehicle?

- Permits are vehicle specific and cannot be transferred to another vehicle and cannot be altered.
- Details on the permit must match your vehicle registration number plate. If your number plate changes you need to apply for a new permit.

Where do I place the permit on my vehicle?

- To be valid the permit must be affixed to the passenger side of the front windscreen.
- Do not place under tinted glass or in an area that obstructs the visibility of the permit.
- The permit must be clearly visible or it will be deemed invalid and a fine may be issued.
- If the permit is invalid you will need to use the ticket machines within the park instead.

Change of registration details

- Permits can be replaced, free of charge, if you return your old permit to Parking Administration, PO Box 768, South Melbourne VIC 3205 along with details of your new registration.
- If you are unable to return the old permit you will need to provide a Statutory Declaration stating the reason the permit can't be returned, for example, car traded in, sold, written off. Alternatively, a new permit will need to be purchased.

Can I get a replacement if I lose my permit?

- Permits which display a specific registration number can be replaced, free of charge. Send an email with your request to Parking Administration Parks Victoria albertparkparking@parks.vic.gov.au
- Permits that are not registration number specific are the responsibility of the tenant to whom they are issued and lost permits will not be replaced. Extra permits may be purchased at full value.

How is the revenue from parking fees used?

- The net revenue generated from parking fees is invested into Albert Park Reserve services and facilities and contributes to the annual sports and recreation club grants program.

Accessible Parking

- We provide 28 Accessible parking spaces, also known as disability parking spaces, for people with disabilities throughout Albert Park Reserve.
- Disabled Persons Category 1 (blue) permit holders are not required to purchase a ticket when parking in "P" ticket areas.
- Disabled Persons Category 2 (green) permit holders must purchase a ticket from the ticket machine however they can park for twice as long as the time displayed on the parking sign.